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August 23, 2017

Robert Slocum  
North Point Home Services  
540 Old Preston Trail  
Johns Creek, GA 30022

Dear Robert,

Astrid and I would like to express our sincere gratitude for the work you have done on our home. It would be hard to expound on the pleasure we get from appliances that actually work, walls without holes, reconditioned bathrooms without mold, and all the other ways you have helped us. But the unbelievable results you achieved in the refurbishing of our dragging and grinding sliding glass door are unbelievable. Your skill in repairing a decades old door with new rollers was terrific.

Now, it is such a pleasure to open and close the door, we find ourselves spending more time outdoors. Who knew that a sticking door could silently make it undesirable to step out into the back yard? The door slides so easily now, we're thinking we can teach Sebastian (the dog) how to open it himself when he needs to go outside.

Seriously, we could not be happier with the results of your repairs on our humble abode. Thank you from both of us, and from Sebastian as well.

Sincerely,

Larry Black  
President